



Our Tempo Holidays Groups Department is committed to meeting all of your Group Travel requirements and offering personalised and friendly customer service.

Product Range

Tempo Holidays can prepare a quotation for any number of passengers (min 10 passengers) for travel to any Tempo Holidays destination. We can even access product outside the normal Tempo brochure range, creating custom itineraries for special interest groups such as:

- School groups
- Religious pilgrimages
- Special Interest groups
- Incentive groups
- Wine & Food Tours
- Sporting groups

Personalised Service

You will be attended to by the friendly staff in our dedicated Groups Department - Lisa Wilson and Hannah Baines. Together we have over 20 years experience in retail / group travel, and have travelled extensively to Tempo Holidays destinations.

We are solution focused and we understand the challenges of meeting the individual needs of all groups, and that no two groups are alike. We will help you make the booking process as smooth and hassle-free as possible.

We have direct access to the most competitive rates available, through our ground operators in all Tempo Holidays destinations.

A wealth of knowledge and experience to create the perfect group itinerary, our aim is to create a successful tour that exceeds your group's expectations.



Group Leader Information

As well as your emailed quote, Tempo Holidays will provide you with comprehensive information for your Group Leader. This contains invaluable information and hints for group leaders, especially helpful to those group leaders who have not travelled in this capacity before.

Deposits & Payments

A non-refundable deposit of \$1000 is required upon booking. Further payment of 30% of the full amount is due 4 months prior to departure, with the balance of payment due 60 days prior to departure. Any variation to this will be explained by your Tempo Holidays Groups Consultant and advised to you in writing.

Quotes

Our written quotes and itineraries clearly outline all of the inclusions in your group booking, and will include Tempo Holidays terms and conditions of Group Travel.

We will acknowledge your request for a quotation by email, within 2 working days. We will endeavour to turn around your request for a quotation within 7 working days, and will keep you informed of it's progress.



**We look forward to receiving your emailed request for quotation.
To help us assist you more efficiently, please include the following information:**

Name of Group	The name you would like to call your group
Group's special interest	For example cooking, religious pilgrimage, study tour etc
Dates of travel	Flight details
First day of touring	Date of commencement of Tempo services
Size of Group	How many adults and children will be traveling?
Special requirements	Physical, dietary, cultural, religious
Meal basis required	B – Breakfast / L – Lunch / D – Dinner
Standard of accommodation	Budget, 2, 3, 4, or 5 star
Room types required	How many single, twin or triple rooms do you require?
Product requirements	Does your group require flights and land arrangements or land arrangements only
Airfare requirements	Dates / class / preference of airline
FOC's	How many people will be travelling free of charge?



Testimonials

'I have used Tempo Holidays Groups for my school groups. Their service is friendly and efficient, the prices are competitive and all of the arrangements ran smoothly. We've already booked again for next year!'

Leanne, Port Macquarie Travel

'Tempo Holidays offer competitive prices, great itineraries, and nothing is too much trouble for their friendly and efficient team. I have booked with Tempo Holidays Groups on a number of occasions and love working with them.'

Martine, Active Travel



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Your Travel Agent